

Accessibility statement

Accessibility statement for FITFILE application platform

This accessibility statement applies to the FITFILE application platform rather than any marketing website or related web presence.

This service is run by FITFILE Group Limited. FITFILE wants as many people as possible to be able to use its application platform. For example, that means users should be able to:

- change colours, contrast levels and fonts (browser/OS dependent)
- zoom in up to 300% without the text spilling off the screen
- navigate most of the platform using just a keyboard
- navigate most of the platform using speech recognition software
- listen to most of the platform using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

FITFILE has also made the application platform text as simple as possible to understand.

[AbilityNet](#) has advice on making user devices easier to use for a disability.

Feedback and contact information

If information on this application platform is required in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email support@fitfile.com
- use the contact form at <https://www.fitfile.com/contact>
- logging a support request at <https://support.fitfile.com>

FITFILE will consider your request and get back to you in 10 working days.

Reporting accessibility problems with this application platform

FITFILE is always looking to improve the accessibility of this application platform. If any problems are found that are not listed on this page or that are suspected of not meeting accessibility requirements, contact: support@fitfile.com or via <https://support.fitfile.com>.

Technical information about this application platform's accessibility

FITFILE is committed to making its application platform accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

The core FITFILE application platform is **fully** compliant with the Web Content Accessibility Guidelines version 2.2 AA standard.

What FITFILE's doing to improve accessibility

FITFILE is committed to maintaining and improving the accessibility of its application platform. The company's efforts include:

- Integrating accessibility checks into its development and QA processes
- Commissioning regular third-party accessibility audits and using automated scanning tools
- Providing ongoing accessibility training for its development and product teams
- Actively seeking and responding to user feedback regarding accessibility barriers
- Addressing any specific issues identified in accessibility checks.

Preparation of this accessibility statement

This statement was prepared on **May 1, 2025**. It was last reviewed on **May 6, 2025**.

Part of this application platform was last formally tested on **May 1, 2025**. The test was carried out by an automated tool, BrowserStack Accessibility Testing Platform. This specific scan focused on the app.fitfile.net domain (and subpages) and was based on **WCAG 2.2** standards.